	A	
1	BILL LOCKYER, Attorney General of the State of California	
2	JANA L. TUTON, State Bar No. 78206	
3	Deputy Attorney General California Department of Justice	
4	1300 I Street, Suite 125 P.O. Box 944255	
5	Sacramento, CA 94244-2550 Telephone: (916) 324-5342	
6	Facsimile: (916) 327-8643	
7	Attorneys for Complainant	
8	BEFORE T	THE
9	BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA	
10	STATE OF CAL	IFORNIA
11	In the Matter of the Accusation Against:	Case No. 2921
12	SHANA G. SHRIVER 54 Terrace Drive	DEFAULT DECISION AND ORDER
13	Chico, CA 95926	[Gov. Code, §11520]
14	Pharmacy License No. TCH 24111	[Gov. code, §11320]
15	Respondent.	
16		l ·
17	FINDINGS OF FACT	
18	1. On or about December 16, 2005, Complainant Patricia F. Harris, in her	
19	official capacity as the Executive Officer of the Board of Pharmacy, Department of Consumer	
20	Affairs, filed Accusation No. 2921 against Shana G. Shriver (Respondent) before the Board of	
21	Pharmacy.	
22	2. On or about October 22, 1997	, the Board of Pharmacy (Board) issued
23	Pharmacy License No. TCH 24111 to Respondent.	The Pharmacy License was in full force and
24	effect at all times relevant to the charges brought her	ein and will expire on November 30, 2005,
25	unless renewed.	
26	3. On or about January 3, 2006,	Carol Sekara, an employee of the
27	Department of Justice, served by Certified and First	Class Mail a copy of the Accusation
28	No. 2921, Statement to Respondent, Notice of Defen	nse, Request for Discovery, and Government

Code sections 11507.5, 11507.6, and 11507.7 to Respondent's address of record with the Board, which was and is 54 Terrace Drive, Chico, CA 95926. A copy of the Accusation, the related documents, and Declaration of Service are attached as exhibit A, and are incorporated herein by reference.

- 4. Service of the Accusation was effective as a matter of law under the provisions of Government Code section 11505, subdivision (c).
  - 5. Government Code section 11506 states, in pertinent part:
- "(c) The respondent shall be entitled to a hearing on the merits if the respondent files a notice of defense, and the notice shall be deemed a specific denial of all parts of the accusation not expressly admitted. Failure to file a notice of defense shall constitute a waiver of respondent's right to a hearing, but the agency in its discretion may nevertheless grant a hearing."
- 6. Respondent failed to file a Notice of Defense within 15 days after service upon her of the Accusation, and therefore waived her right to a hearing on the merits of Accusation No. 2921.
  - 7. California Government Code section 11520 states, in pertinent part:
- "(a) If the respondent either fails to file a notice of defense or to appear at the hearing, the agency may take action based upon the respondent's express admissions or upon other evidence and affidavits may be used as evidence without any notice to respondent."
- 8. Pursuant to its authority under Government Code section 11520, the Board finds Respondent is in default. The Board will take action without further hearing and, based on Respondent's express admissions by way of default and the evidence before it, contained in exhibits A and B finds that the allegations in Accusation No. 2921 are true.

#### **DETERMINATION OF ISSUES**

- 1. Based on the foregoing findings of fact, Respondent Shana G. Shriver has subjected her Pharmacy License No. TCH 24111 to discipline.
- 2. A copy of the Accusation and the related documents and Declaration of Service are attached.
  - 3. The agency has jurisdiction to adjudicate this case by default.

1	4. The Board of Pharmacy is authorized to revoke Respondent's Pharmacy			
2	License based upon the following violations alleged in the Accusation:			
3	a. Business and Professions Code section 4301(f) (Dishonest Acts).			
4	b. Business and Professions Code section 4301(j) (Violation of Drug			
5	Laws).			
6	<u>ORDER</u>			
7	IT IS SO ORDERED that Pharmacy Technician Registration No. TCH 24111,			
8	heretofore issued to Respondent Shana G. Shriver, is revoked.			
9	Pursuant to Government Code section 11520, subdivision (c), Respondent may			
10	serve a written motion requesting that the Decision be vacated and stating the grounds relied on			
11	within seven (7) days after service of the Decision on Respondent. The agency in its discretion			
12	may vacate the Decision and grant a hearing on a showing of good cause, as defined in the			
13	statute.			
14	This Decision shall become effective on <u>April 28, 2006</u> .			
15	It is so ORDERED <u>March</u> 29, 2006			
16				
17	BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS			
18	STATE OF CALIFORNIA			
19				
20	By GEAN DE WOOLDENDERG			
21	STANLEY W. GOLDENBERG Board President			
22	Attachments:			
23	Exhibit A: Accusation No. 2921, Related Documents, and Declaration of Service Exhibit B: Postal Return Documents			
24				
25				
26				
27	10224952.wpd DOJ docket number:SA2005104405			
28				

## Exhibit A

Accusation No. 2921 Related Documents and Declaration of Service

1	BILL LOCKYER, Attorney General of the State of California	
2	JANA L. TUTON, State Bar No. 78206  Deputy Attorney General	
3	California Department of Justice 1300 I Street, Suite 125	
4	P.O. Box 944255 Sacramento, CA 94244-2550	
5	Telephone: (916) 324-5342 Facsimile: (916) 327-8643	
6 7	Attorneys for Complainant	
8	BEFORE ' BOARD OF PH STATE OF CAI	ARMACY
10	In the Matter of the Accusation Against:	Case No. 2921
11	SHANA G. SHRIVER	ACCUSATION
12	54 Terrace Drive Chico, CA 95926	
13	Pharmacy License No. TCH 24111	
14	Respondent.	
15		
16	Complainant alleges:	
17	PARTIE	<u>es</u>
18	1. Patricia F. Harris (Complainant) brings this Accusation solely in her	
19	official capacity as the Executive Director of the Board of Pharmacy.	
20	2. On or about October 22, 1997, the Board of Pharmacy issued Pharmacy	
21	License Number TCH 24111 to Shana G. Shriver (Respondent). The Pharmacy License was in	
22	full force and effect at all times relevant to the charges brought herein and will expire on	
23	November 30, 2005, unless renewed.	
24	JURISDICT	<u>-</u>
25	3. This Accusation is brought be	fore the Board of Pharmacy (Board), under
26	the authority of the following laws. All section refer	ences are to the Business and Professions
27	Code unless otherwise indicated.	
28	///	

///

## **SECOND CAUSE FOR DISCIPLINE**

(Violation of Drug Laws)

12. Respondent is subject to disciplinary action under section 4301(j) of the Code in that her actions, as alleged in paragraph 11 above, were in violation of Health and Safety Code sections 11170 and 11173(A).

#### PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Board of Pharmacy issue a decision:

- 1. Revoking or suspending Pharmacy License Number TCH 24111, issued to Shana G. Shriver;
- Ordering Shana G. Shriver to pay the Board of Pharmacy the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3; and,
  - 3. Taking such other and further action as deemed necessary and proper.

DATED: 12/16/05

**Executive Director** Board of Pharmacy State of California Complainant

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1 2 3 4 5 6	BILL LOCKYER, Attorney General of the State of California JANA L. TUTON, State Bar No. 78206 Deputy Attorney General California Department of Justice 1300 I Street, Suite 125 P.O. Box 944255 Sacramento, CA 94244-2550 Telephone: (916) 324-5342 Facsimile: (916) 327-8643 Attorneys for Complainant	
7 8 9	BEFORE THE BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA	
10	In the Matter of the Accusation Against: Case No. 2921	
11	SHANA G. SHRIVER STATEMENT TO RESPONDENT	
12	Respondent. [Gov. Code §§ 11504, 11505(b)]	
13		
14	TO RESPONDENT:	
15	Enclosed is a copy of the Accusation that has been filed with the Board of	
16	Pharmacy of the Department of Consumer Affairs (Board), and which is hereby served on you.	
17	Unless a written request for a hearing signed by you or on your behalf is delivered	
18	or mailed to the Board, represented by Deputy Attorney General Jana L. Tuton, within fifteen	
19	(15) days after a copy of the Accusation was personally served on you or mailed to you, you will	
20	be deemed to have waived your right to a hearing in this matter and the Board may proceed upon	
21	the Accusation without a hearing and may take action thereon as provided by law.	
22	The request for hearing may be made by delivering or mailing one of the enclosed	
23	forms entitled "Notice of Defense," or by delivering or mailing a Notice of Defense as provided	
24	in section 11506 of the Government Code, to	
25	Jana L. Tuton Deputy Attorney General	
26	1300 I Street, Suite 125 P.O. Box 944255	
27	Sacramento, California 94244-2550.	

You may, but need not, be represented by counsel at any or all stages of these proceedings.

The enclosed Notice of Defense, if signed and filed with the Board, shall be deemed a specific denial of all parts of the Accusation, but you will not be permitted to raise any objection to the form of the Accusation unless you file a further Notice of Defense as provided in section 11506 of the Government Code within fifteen (15) days after service of the Accusation on you.

If you file any Notice of Defense within the time permitted, a hearing will be held on the charges made in the Accusation.

The hearing may be postponed for good cause. If you have good cause, you are obliged to notify the Office of Administrative Hearings, 560 J Street, Suite 340/360, Sacramento, California 95814, within ten (10) working days after you discover the good cause. Failure to notify the Office of Administrative Hearings within ten (10) days will deprive you of a postponement.

Copies of sections 11507.5, 11507.6, and 11507.7 of the Government Code are enclosed.

If you desire the names and addresses of witnesses or an opportunity to inspect and copy the items mentioned in section 11507.6 of the Government Code in the possession, custody or control of the Board you may send a Request for Discovery to the above designated Deputy Attorney General.

#### **NOTICE REGARDING STIPULATED SETTLEMENTS**

It may be possible to avoid the time, expense and uncertainties involved in an administrative hearing by disposing of this matter through a stipulated settlement. A stipulated settlement is a binding written agreement between you and the government regarding the matters charged and the discipline to be imposed. Such a stipulation would have to be approved by the Board of Pharmacy but, once approved, it would be incorporated into a final order.

Any stipulation must be consistent with the Board's established disciplinary guidelines; however, all matters in mitigation or aggravation will be considered. A copy of the

Board's Disciplinary Guidelines will be provided to you on your written request to the state agency bringing this action.

If you are interested in pursuing this alternative to a formal administrative hearing, or if you have any questions, you or your attorney should contact Deputy Attorney General Jana L. Tuton at the earliest opportunity.

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2 3 4 5 6 7 8	of the State of California JANA L. TUTON, State Bar No. 78206 Deputy Attorney General California Department of Justice 1300 I Street, Suite 125 P.O. Box 944255 Sacramento, CA 94244-2550 Telephone: (916) 324-5342 Facsimile: (916) 327-8643 Attorneys for Complainant  BEFORE TO BOARD OF PH. DEPARTMENT OF CONSTATE OF CAL	ARMACY SUMER AFFAIRS
9	In the Matter of the Accusation Against:	Case No. 2921
11	SHANA G. SHRIVER	REQUEST FOR DISCOVERY
12	Respondent.	[Gov. Code § 11507.6]
13		
14	TO RESPONDENT:	
15	Under section 11507.6 of the Govern	ment Code of the State of California, parties
16	to an administrative hearing, including the Complainant, are entitled to certain information	
17	concerning the opposing party's case. A copy of the provisions of section 11507.6 of the	
18	Government Code concerning such rights is included among the papers served.	
19	PURSUANT TO SECTION 11507.6	OF THE GOVERNMENT CODE, YOU
20	ARE HEREBY REQUESTED TO:	
21	1. Provide the names and addresses of w	vitnesses to the extent known to the
22	Respondent, including, but not limited to, those intended to be called to testify at the hearing, and	
23	2. Provide an opportunity for the Comp.	ainant to inspect and make a copy of any of
24	the following in the possession or custody or under o	control of the Respondent:
25	a. A statement of a person, other	than the Respondent, named in the initial
26	administrative pleading, or in any additional pleading, when it is claimed that the act or	
27	omission of the Respondent as to this person	is the basis for the administrative
28	proceeding;	

- b. A statement pertaining to the subject matter of the proceeding made by any party to another party or persons;
- c. Statements of witnesses then proposed to be called by the Respondent and of other persons having personal knowledge of the acts, omissions or events which are the basis for the proceeding, not included in (a) or (b) above;
- d. All writings, including but not limited to reports of mental, physical and blood examinations and things which the Respondent now proposes to offer in evidence;
- e. Any other writing or thing which is relevant and which would be admissible in evidence, including but not limited to, any patient or hospital records pertaining to the persons named in the pleading;
- f. Investigative reports made by or on behalf of the Respondent pertaining to the subject matter of the proceeding, to the extent that these reports (1) contain the names and addresses of witnesses or of persons having personal knowledge of the acts, omissions or events which are the basis for the proceeding, or (2) reflect matters perceived by the investigator in the course of his or her investigation, or (3) contain or include by attachment any statement or writing described in (a) to (e), inclusive, or summary thereof.

For the purpose of this Request for Discovery, "statements" include written statements by the person, signed, or otherwise authenticated by him or her, stenographic, mechanical, electrical or other recordings, or transcripts thereof, of oral statements by the person, and written reports or summaries of these oral statements.

YOU ARE HEREBY FURTHER NOTIFIED that nothing in this Request for Discovery should be deemed to authorize the inspection or copying of any writing or thing which is privileged from disclosure by law or otherwise made confidential or protected as attorney's work product.

Your response to this Request for Discovery should be directed to the undersigned attorney for the Complainant at the address on the first page of this Request for Discovery within 30 days after service of the Accusation.

1	Failure without subs	tantial justification to comply with this Request for Discovery
2	may subject the Respondent to sanctions pursuant to sections 11507.7 and 11455.10 to 11455.30	
3	of the Government Code.	
4	DATED: /-3-04	
5		BILL LOCKYER, Attorney General of the State of California
6		of the State of California
7		
8		HANA JULIAN
9		Deputy Attorney General
10		Attorneys for Complainant
11	10212477	
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## BEFORE THE BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Accusation Against: SHANA G. SHRIVER		Case No. 2921	
			NOTICE OF DEFENSE
		Respondent.	[Gov. Code §§ 11505 and 11506]
1 2	,	espondent; Gover	led proceeding, hereby acknowledge receipt of a rnment Code sections 11507.5, 11507.6 and copies of a Notice of Defense.
Accu	I hereby request a hearing to perr sation.	mit me to presen	t my defense to the charges contained in the
	DATED:		
	Respondent's Name		
	Respondent's Signature	-	
	Respondent's Mailing Address		
	City, State and Zip Code		
	Respondent's Telephone Number	r	
Chec	k appropriate box:		
	I do not consent to electronic rep	orting.	
	box to indicate that you do not coreported by a stenographic report consent to electronic recording at for hearing, by a written statement counsel for Complainant. If the based on the counsel for Complainant is the based on the counsel for Complainant.	onsent to electronicer. If you do not any point up to not served on the box is not checkerative Hearing a	orted/recorded, unless you check the above-left nic recording, in which case the hearing will be t check this box, you may withdraw your fifteen (15) calendar days prior to the date set Office of Administrative Hearings and on ed, and no written withdrawal of consent is nd on counsel for Complainant by fifteen (15) right to stenographic reporting.
	I am represented by counsel, who	ose name, addres	s and telephone number appear below:
	Counsel's Name		<del>_</del>
	Counsel's Mailing Address		
	City, State and Zip Code		
	Counsel's Telephone Number		

I am not now represented by counsel. If and when counsel is retained, immediate notification of
the attorney's name, address and telephone number will be filed with the Office of
Administrative Hearing and a copy sent to counsel for Complainant so that counsel will be on
record to receive legal notices, pleadings and other papers.

The agency taking the action described in the Accusation may have formulated guidelines to assist the administrative law judge in reaching an appropriate penalty. You may obtain a copy of the guidelines by requesting them from the agency in writing.

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## BEFORE THE BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Accusation Against: SHANA G. SHRIVER		Case No. 2921	
			NOTICE OF DEFENSE
	Respond	dent.	[Gov. Code §§ 11505 and 11506]
	I, the undersigned Respondent in the above of the Accusation; Statement to Respondent 7.7, Complainant's Request for Discovery; a	t; Gove	
Accu	I hereby request a hearing to permit me to isation.	presen	t my defense to the charges contained in the
	DATED:		
	Respondent's Name		
	Respondent's Signature		
	Respondent's Mailing Address		
	City, State and Zip Code		
	Respondent's Telephone Number		
Chec	ck appropriate box:		
	I do not consent to electronic reporting.		
	box to indicate that you do not consent to reported by a stenographic reporter. If you consent to electronic recording at any poir for hearing, by a written statement served counsel for Complainant. If the box is not	electronu do no not up to on the caring aring ar	fifteen (15) calendar days prior to the date set Office of Administrative Hearings and on ed, and no written withdrawal of consent is and on counsel for Complainant by fifteen (15)
	I am represented by counsel, whose name,	, addres	s and telephone number appear below:
	Counsel's Name		
	Counsel's Mailing Address		
	City, State and Zip Code		
	Counsel's Telephone Number		

I am not now represented by counsel. If and when counsel is retained, immediate notification of
the attorney's name, address and telephone number will be filed with the Office of
Administrative Hearing and a copy sent to counsel for Complainant so that counsel will be on
record to receive legal notices, pleadings and other papers.

The agency taking the action described in the Accusation may have formulated guidelines to assist the administrative law judge in reaching an appropriate penalty. You may obtain a copy of the guidelines by requesting them from the agency in writing.

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# COPY OF GOVERNMENT CODE SECTIONS 11507.5, 11507.6 AND 11507.7 PROVIDED PURSUANT TO GOVERNMENT CODE SECTIONS 11504 AND 11505

#### **SECTION 11507.5:** Exclusivity of discovery provisions

The provisions of Section 11507.6 provide the exclusive right to and method of discovery as to any proceeding governed by this chapter.

### **SECTION 11507.6:** Request for discovery

After initiation of a proceeding in which a respondent or other party is entitled to a hearing on the merits, a party, upon written request made to another party, prior to the hearing and within 30 days after service by the agency of the initial pleading or within 15 days after the service of an additional pleading, is entitled to (1) obtain the names and addresses of witnesses to the extent known to the other party, including, but not limited to, those intended to be called to testify at the hearing, and (2) inspect and make a copy of any of the following in the possession or custody or under the control of the other party:

- (a) A statement of a person, other than the respondent, named in the initial administrative pleading, or in any additional pleading, when it is claimed that the act or omission of the respondent as to this person is the basis for the administrative proceeding;
- (b) A statement pertaining to the subject matter of the proceeding made by any party to another party or person;
- (c) Statements of witnesses then proposed to be called by the party and of other persons having personal knowledge of the acts, omissions or events which are the basis for the proceeding, not included in (a) or (b) above;
- (d) All writings, including, but not limited to, reports of mental, physical and blood examinations and things which the party then proposes to offer in evidence;
- (e) Any other writing or thing which is relevant and which would be admissible in evidence:
- (f) Investigative reports made by or on behalf of the agency or other party pertaining to the subject matter of the proceeding, to the extent that these reports (1) contain the names and addresses of witnesses or of persons having personal knowledge of the acts, omissions or events which are the basis for the proceeding, or (2) reflect matters perceived by the investigator in the course of his or her investigation, or (3) contain or include by attachment any statement or writing described in (a) to (e), inclusive, or summary thereof.

For the purpose of this section, "statements" include written statements by the person signed or otherwise authenticated by him or her, stenographic, mechanical, electrical or other recordings, or transcripts thereof, of oral statements by the person, and written reports or summaries of these oral statements.

Nothing in this section shall authorize the inspection or copying of any writing or thing which is privileged from disclosure by law or otherwise made confidential or protected as the attorney's work product.

## SECTION 11507.7: Petition to compel discovery; Order; Sanctions

- (a) Any party claiming the party's request for discovery pursuant to Section 11507.6 has not been complied with may serve and file with the administrative law judge a motion to compel discovery, naming as respondent the party refusing or failing to comply with Section 11507.6. The motion shall state facts showing the respondent party failed or refused to comply with Section 11507.6, a description of the matters sought to be discovered, the reason or reasons why the matter is discoverable under that section, that a reasonable and good faith attempt to contact the respondent for an informal resolution of the issue has been made, and the ground or grounds of respondent's refusal so far as known to the moving party.
- (b) The motion shall be served upon respondent party and filed within 15 days after the respondent party first evidenced failure or refusal to comply with Section 11507.6 or within 30 days after request was made and the party has failed to reply to the request, or within another time provided by stipulation, whichever period is longer.
- (c) The hearing on the motion to compel discovery shall be held within 15 days after the motion is made, or a later time that the administrative law judge may on the judge's own motion for good cause determine. The respondent party shall have the right to serve and file a written answer or other response to the motion before or at the time of the hearing.
- (d) Where the matter sought to be discovered is under the custody or control of the respondent party and the respondent party asserts that the matter is not a discoverable matter under the provisions of Section 11507.6, or is privileged against disclosure under those provisions, the administrative law judge may order lodged with it matters provided in subdivision (b) of Section 915 of the Evidence Code and examine the matters in accordance with its provisions.
- (e) The administrative law judge shall decide the case on the matters examined in camera, the papers filed by the parties, and such oral argument and additional evidence as the administrative law judge may allow.
- (f) Unless otherwise stipulated by the parties, the administrative law judge shall no later than 15 days after the hearing make its order denying or granting the motion. The order shall be in writing setting forth the matters the moving party is entitled to discover under Section 11507.6. A copy of the order shall forthwith be served by mail by the administrative law judge upon the parties. Where the order grants the motion in whole or in part, the order shall not become effective until 10 days after the date the order is served. Where the order denies relief to the moving party, the order shall be effective on the date it is served.

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Exhibit B

Postal Return Documents

## DECLARATION OF SERVICE BY CERTIFIED MAIL AND FIRST CLASS MAIL

(Separate Mailings)

Case Name:

In the Matter of the Accusation Against: Shana G. Shriver

Case No.:

2921

I declare:

I am employed in the Office of the Attorney General, which California State Bar at which member's direction this service older and not a party to this matter. I am familiar with the bi Attorney General for collection and processing of correspond States Postal Service. In accordance with that practice, corre mail collection system at the Office of the Attorney General Postal Service that same day in the ordinary course of busine

On January 3, 2006, I served the attached Accusation, States Discovery, Notice of Defense (2 copies), and Government copy thereof enclosed in a sealed envelope as certified mail w and return receipt requested, and another true copy of the Acc Respondent, Request for Discovery, Notice of Defense (2 c sections was enclosed in a second sealed envelope as first cla prepaid, in the internal mail collection system at the Office Sacramento addressed as follows

Shana G. Shriver 54 Terrace Drive Chico, CA 95926 Respondent Certified Mail Number 7160 3901 9848 9138 6157

I declare under penalty of perjury under the laws of the State and correct and that this declaration was executed on January

CAROL L. SEKARA

Declarant

cc: Kim deLong, Enforcement Analyst, Bd. of Pharmacy

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7160 3901 9848 9138 6157

TO: Shana G. Shriver 54 Terrace Drive Chico, CA 95926

SENDER: Jana L. Tuton

REFERENCE: Shriver/AccusPkt

Certified Addidle Number

7160 3901 9848 9138 6157 Service Type Addressed Chico, CA 95926 **106**E PhB

Restricted Delivery? (Extra Fee) Shana G. Shriver 54 Terrace Drive CERTIFIED MAIL

Shriver/Accus Pkt Jana L. Tuton, DAG